ProcedureandChecklist---
Online System for Ration Card

Department of FCS&CA,GovernmentofHimachalPradesh

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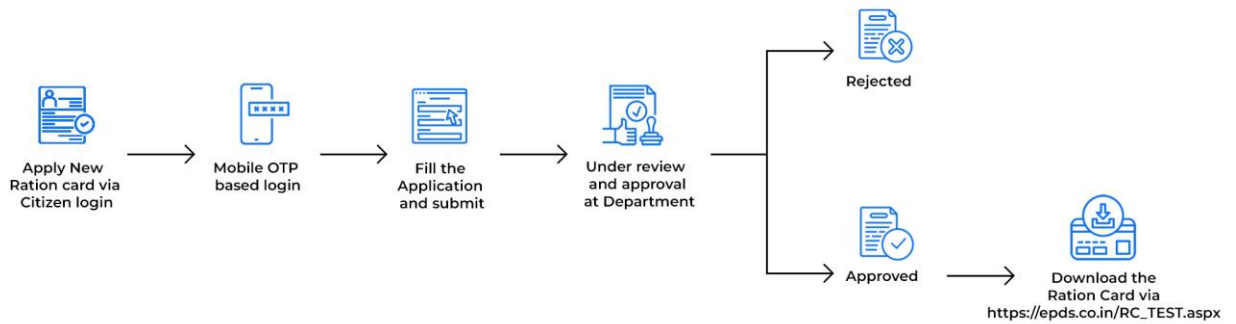## Online Application for Ration Card

Checklist for Online Application:

- Aadhaar Card Number
- Proof of Resident
- Caste Certificate(if applicable)
- Differently abled/ physically challenged certificate (if applicable)
- In case of Tibetans, certificate from Tibetan Welfare Society or Tibetan Settlement Officer.
- Surrender/ deletion/ death/ birth/ marriage certificate/ court orders as per the requirement.

Procedure for the online service:

- Visit the website https://g2g.hpepds.com/
- For Registration, user will do the mobile number and captcha validation at the home page of websitehttps://g2g.hpepds.com/after successful validation user will receive the OTP for login validation.
- After Successful login user will navigate to citizen page in the main page, two options will be provided to the user in the page.
  - Ration Card Registration
  - Ration Card Registration status
- Click on Ration Card Registration and completely fill the form and upload the supporting documents and click on submit.
- On successful submission of the request, a unique reference number will be generated for reference purposes. The reference number will be forwarded to the user via SMS notifications.
- After the successful submission of the New Ration Card request, the application will be received by the Inspector/Panchayat Secretary for review and approval.
  - Inspector/panchayat secretary will select the pending application and they will validate in the review screen and based on beneficiary eligibility inspector/ Panchayat Secretary will select the card type and approve the application.
  - After the request has been approved, the new Ration Card number will be generated.
  - SMS Notifications will be forwarded to the beneficiary for the updates of card status with New Ration Card number (if approved).
  - If rejected, the SMS notification will be forwarded with the comments of rejection.
  - User will visit the https://epds.co.in/RC_TEST.aspxto download the Ration card.

- On the website the user will input the details of "Select input type" and "Ration card no." and hit search.
- After clicking on search user can see the his/her ration card and can print it

Process Flow:

Applicable Fees

- Ration card application and issuance is free in the Stateas we are not giving hard copy and is to be printed by the consumer on its own.
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Timelines:

- ☐ Timeline for service delivery is mandated under the HPPSG Act.
- ☐ https://food.hp.nic.in/pdfs/Notification_under_H.P._PSGA,2011.pdf